

### Priorities

Reassure Communities through a police presence both physically and virtually. We have increased our use of social media to promote our attendance at community events and to keep the public informed. The team continue to patrol the town centre and rural areas to deter and disrupt criminal activity. Please follow us on Facebook [www.facebook.com/tvpsouthandvale](http://www.facebook.com/tvpsouthandvale) and Twitter @tvpsouthandvale for regular updates from the South and Vale neighbourhood teams.

### Crime

After concerns raised by the public about youth drug use and supply within Henley, the neighbourhood team are encouraging the public to visit any of the planned Have Your Say/Crime Reduction Events to assist in tackling this issue.

### Courier Fraud

Henley residents have been targeted recently by various forms of courier fraud, with victims handing over thousands of pounds of hard earned savings.

### ***What You Should Know***

The fraudster cold calls the victim on their landline. The victims are generally elderly/vulnerable. They make claims designed to encourage the victim to divulge specific personal information ultimately requesting the victim to provide their PIN. Some of the most common are:

- Claiming to be BT – citing problems with their payments and asking for their bank or card details.
- Claiming to be Police – citing recent arrests of individuals in possession of the victim's details and requiring the victim's assistance to investigate a corrupt bank employee working at the victim's bank and the caller needs the victims' assistance in catching the culprit.
- Bank card required for forensic examination re police investigation.
- To assist with a police investigation and ask the victim to actually go to the shops and purchase goods, current favourite Rolex watches and Apple products. We have also recently had reports of victims being asked to purchase WH Smiths vouchers.
- Also asking victims for their personal goods such as iPhones etc.

Some of the courier frauds have progressed with the victim called on a second occasion and re-requested to withdraw all the cash from their other current account "due to a corrupt bank employee" and place the funds into a separately named account - a so called "mule account".

### Hate Crime

A hate crime is any crime committed against a person which is perceived to be motivated by hostility or prejudice towards their race, religion, sexual orientation, disability or transgender identity. Hate crimes can take place anywhere, even online. They can include threats, intimidation, damage to property and physical attacks. Last year at least six hate crimes were recorded every day in Thames Valley. No one should be targeted because of who they are, how they look or what they believe in. If you or someone you know has been a victim of hate crime, or if you have witnessed a hate crime, report it on 101 or 999 in an emergency. Or you can contact Victims First on 0300 1234 148 for confidential advice and support. For more information about hate crime or to report online visit [www.thamesvalley.police.uk/hiddenharm](http://www.thamesvalley.police.uk/hiddenharm).

### Leave a light on and burglars in the dark!

Now that the days are getting shorter please follow some simple guidelines to help prevent becoming a victim of burglary:

- Invest in a light timer switch
- Close and lock all your doors and windows when going out or to bed
- Keep valuables out of sight
- Don't advertise you are away from home on social media
- Register your valuables with [www.immobilise.com](http://www.immobilise.com)
- For crime updates sign up to [www.thamesvalleyalert.co.uk](http://www.thamesvalleyalert.co.uk)

### Rural crime

- Two vehicles parked on land in South Stoke; the young drivers and passengers given words of advice about being on private land and smoking cannabis.
- Op Migrate (rural crime operation) is in full swing to detect, disrupt and deter crime, hare coursing and deer stalking.

### Witness Appeals

- On 16<sup>th</sup> September at 5.40am a silver Land Rover Discovery index OY13 JJF was used to gain access to The Co-operative Store in Woodcote. The vehicle was left at the location and four offenders may have left the scene in a Blue Audi S3.
- A middle aged male and female, known to Police, convicted for fraud and obtaining money under false pretences, have returned to Henley. They have been seen frequenting coffee shops in the town centre. They will claim to be married, homeless and sleeping in their vehicle and that they are waiting for a large amount of money that is owed them. We urge the public not to allow this couple into their homes or give them money. If you are approached by this couple and they attempt to extract money or assistance they want you to pay for, please contact the Henley Neighbourhood Team.

***If you have any information about either of these please contact the Neighbourhood team on 101.***

### What the neighbourhood team have been doing

- Sgt Anns and PCSO Hewett attended the Mayors Civic Service at Holy Trinity Church on 9<sup>th</sup> September. The service was well attended, the theme being 'generosity' and communities working together.
- Sgt Anns and PC Norrish attended a Retail Meeting at the Town Hall to discuss Shop-watch and upcoming town centre events, including Halloween and Christmas.
- The NHPT attended an Anti-Social Behaviour course, learning new and innovative skills to deal with this issue.

### Crime Reduction Event

The Neighbourhood Team will be holding a Crime Reduction Event in Market Place Henley on 20<sup>th</sup> October between 3-5pm.

### Have your say meetings

Please come along and speak to a PCSO about any local concerns:

- PCSO Will Pomroy - 3<sup>rd</sup> October a Have Your Say at Valley Road School between 3pm – 3.30pm
- PCSO Ruth Hand - 3<sup>rd</sup> October a Have Your Say at Lloyds TSB Reading Road between 10.30-1130am
- PCSO Ruth Hand - 8<sup>th</sup> October Have Your Say at Santander Duke Street between 10.30-1130am
- PCSO Janice Smith - 9<sup>th</sup> October Have Your Say at Nettlebed Community School between 3-30pm
- PCSO Ruth Hand - 10<sup>th</sup> October Have Your Say at Nationwide Market Place between 10.30-11.30am
- PCSO Janice Smith - 12<sup>th</sup> October Have Your Say at Village Hall Sonning Common between 6-630pm
- PCSO Claire Hewett – 12<sup>th</sup> October Have Your Say at Harpsden Road Bus Shelter between 6-7pm
- PCSO Will Pomroy – 17<sup>th</sup> October a Have Your Say at Badgemore School between 3pm and 3.30pm
- PCSO Claire Hewett – 27<sup>th</sup> October Have Your Say outside Henley College between 2-3pm
- PCSO Mark Bell – 29<sup>th</sup> October Have Your Say at Westholme Stores Goring between 2-2.30pm
- PCSO Mark Bell – 29<sup>th</sup> October Have Your Say at South Stoke Primary School between 3-3.30pm
- PCSO Mark Bell – 30<sup>th</sup> October Have Your Say at Woodcote Primary School between 3-30pm
- PCSO Mark Bell – 31<sup>st</sup> October Have Your Say at Whitchurch Primary School between 3-30pm

### Contact us

If you want any advice or would like to contact the neighbourhood team you can call us on the police non-emergency number 101 or if it is an emergency then dial 999. You can also contact us via email

[HenleyNHPT@thamesvalley.pnn.police.uk](mailto:HenleyNHPT@thamesvalley.pnn.police.uk). Please note this email address cannot be used to contact Thames Valley Police to report crimes or for any urgent matters. To view information on your neighbourhood team visit the Thames Valley Police website at: [www.thamesvalley.police.uk](http://www.thamesvalley.police.uk). Receive free local crime alerts and crime prevention advice by registering at [www.thamesvalleyalert.co.uk](http://www.thamesvalleyalert.co.uk) today.

**HIDDEN  
HARM**

**Open your eyes to abuse.**

We all have a role to play in keeping people safe from harm. **Suspect it. Report it.**  
Find out more: [thamesvalley.police.uk/hiddenharm](http://thamesvalley.police.uk/hiddenharm)